

I use VRS nearly everyday. It is much easier to use than conventional relay. People that I call tell me it is better for them too.

I have noticed a big decrease in response time and quality of VRS services since the rate increase. This is disappointing because the service clearly is a benefit to both hearing and deaf people.

Now I understand the FCC is considering future rate reductions. I strongly oppose this, especially while rate recovery investigations are on-going. Please DO NOT reduce VRS funding further.

Thank You
Steve Hamerdinger